DO YOU HAVE *TWO* OR MORE CHRONIC CONDITIONS?

Treating the patient **before** the complications.

St. James Parish Hospital offers Chronic Care Management to help Medicare patients with chronic conditions. Rather than simply treating patients experiencing complications, our goal is to help patients better manage their care to reduce complications.

WHO QUALIFIES?

- Traditional Medicare patients of our primary care clinics (Lutcher Family Clinic, St. James West Bank Clinic and Poche Medical Clinic)
- Patient must have had a recent Annual Wellness Visit or visit with their primary care physician
- **Patient has been diagnosed with two or more chronic conditions** (*Ex: A patient who has diabetes and hypertension or a patient undergoing treatment for cancer who also has heart disease*)

WHAT PATIENTS CAN EXPECT

- To develop a continuous relationship with our Care Coordinators including creating a personalized care plan and goals
- Ongoing calls and/or appointments to discuss referrals, consults, test results and goals
- Additional 24/7 support as needed through a nurse hotline

OVERALL GOALS

- To improve care coordination between all physicians/specialists treating the patient
- To maintain or improve patient well-being and functionality
- To prevent or reduce complications, ER visits and readmissions associated with chronic conditions









Defined by CMS:

A chronic condition is one expected to last at least 12 months or until the death of the patient. Chronic conditions place the patient at significant risk of death, acute exacerbation/decompensation or functional decline.



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