

# **ACCOMMODATIONS**

### **VISITORS**

Visiting hours are from 6am – 9pm. Visitors should enter through the main hospital entrance and check-in at the nurses' station.

We encourage visitors to return home at night (if possible ) to allow patients to rest.

## **TELEPHONE, TELEVISION & WIFI**

Dial "9" on your room phone to call a local, outside line. To make a long distance call, dial "0" for assistance. Long distance calls must be collect or billed to a personal phone.

Your room has basic cable. A nurse team member can provide a copy of our channel directory.

We offer free WIFI labeled as SJPH\_GUEST.

#### HOUSEKEEPING & FOOD SERVICES

Our team cleans and sanitizes your room daily. For additional or immediate housekeeping needs, call extension 2925.

We will deliver your meals at 7:30am, 11:30am and 5:30pm. Your meal will be prepared based on clinical dietary guidelines. Make sure to discuss any additional dietary requests with a nursing team member. If you have any concerns or issues, our Dietary Director can be contacted directly at 225.258.5928.

Guests trays can also be purchased and delivered with patient meals. Ask a member of your nursing team to assist with ordering and payment. In addition, our Dining Room is open for guests during normal business hours. Guest are invited to dine with us for breakfast M, W and F 7am-9am or for lunch M-F 11am to 1pm. Selection and price will vary. Cash, check and credit cards are accepted.

Coffee for patient families and visitors is provided in the Dining Room until approximately 5pm.

#### MAIL & DELIVERIES

Mail sent during your stay should be addressed to your name and room number, St. James Parish Hospital, 1645 Lutcher Avenue, Lutcher, LA 70071. Flowers and cards sent to you will be delivered daily. E-cards can be submitted by visiting sjph.org/send-an-e-card.

#### **RELIGIOUS SERVICES**

Our hospital offers a beautiful healing garden for patients and family members that offers a serene, outdoor space for meditating, reading, praying or relaxing. In addition, our quaint Chapel is located near the hospital lobby next to the cashier window. When available, we provide personal bibles as requested by patients.

In addition, we work with members of local clergy to offer spiritual services. Let your nurse know if you want to participate.

This institution is an equal opportunity provider and employer.



Certified Nursing Assistant
(for help or personal needs) –
4 digit # on white board

Housekeeping Services – Ext 2925

Food Services – Ext 2928

Charge Nurse – Ext 2996

Case Management – Ext 2936

Chief Nursing Officer – Ext 2940

Financial Services – Ext 2046

Medical Records – Ext 2039



Questions from Home? Call 225.258.5973 and ask for a nurse.



